

No.S-11027/1(PLAN)/2012-13-PN  
Government of India  
Ministry of Home Affairs  
Directorate of Coordination  
Police Wireless (DCPW)  
Block no.9, CGO Complex Lodhi Road, New Delhi-110003

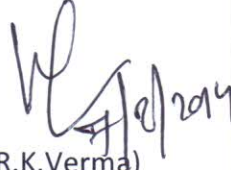
**REQUEST FOR INFORMATION (RFI)**

Directorate of Coordination Police Wireless (DCPW),MHA requests for information from qualified Original Equipment Manufacturers(OEMs) or their partners , System Integrators(SIs) having adequate experience in installation & commissioning of Satellite based communication Hub & VSAT Networks. Information is required to asses the suitability of Hub technology & VSAT systems for proposed up gradation & augmentation of POLNET Network.

Response to this RFI shall be submitted to undersigned with in **30 days** from the date of publication of this RFI in news papers. Detailed RFI is available on Directorate website [www.dcpw.gov.in](http://www.dcpw.gov.in) .

**Note: This is not Request for Proposal (RFP)**

Date: 7<sup>th</sup> August 2014  
Place: New Delhi

  
(R.K.Verma)  
Dy. Director (MM)

S-11027/1 (PLAN)/2012-13-PN  
Government of India  
Ministry of Home Affairs  
Directorate of Coordination Police Wireless

Block No. 9, CGO Complex,  
Lodhi Road, New Delhi-03  
Dated: July, 2014

**REQUEST FOR INFORMATION: UPGRADATION & EXPANSION OF  
SATELLITE BASED COMMUNICATION NETWORK**

1. Directorate of Coordination Police Wireless (DCPW), MHA requests for information from Original Equipment Manufacturers (OEMs) or their authorized partners/ System Integrators (SIs) having experience in installation and commissioning of satellite HUB and VSATs in order to formulate Request for Proposal (RFP) for **Upgradation and Expansion of Satellite Based Communication Network**. The respondents should furnish all details sought in **Appendix 'A' and Appendix 'B'** to enable this Directorate to assess the following objectives:-
  - a) Assess the technical capability of the systems available with the OEM/ System Integrator.
  - b) Enable short listing the Satellite terminal (HUB & Remotes) and Peripherals required for **Upgradation and Expansion of Satellite Based Communication Network**.
  - c) Enable formulation of technical Qualitative requirements of the systems required and hence RFP.
  
2. Eligibility criteria of respondents are as under:

**OEM / authorized partner of the OEM/ System Integrator having experience in installation and commissioning of Satellite HUB.** Documents/Certificates for confirmation for the same, if any, may be enclosed.
  
3. Respondents may have to give a presentation on proposed equipments and solution.
  
4. Right to suspend the RFI process or part of the process to accept or reject any or all applications at any stage of the process and/or to modify the process or any part thereof at any time without assigning any reason is reserved with this Directorate without any obligation or liability.
  
5. This is a Request for information (RFI) and all the responses shall be accepted by this Directorate only on **NO COST AND NO COMMITMENT BASIS**.

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6. Firms are requested to forward their response to the RFI as mentioned in **Appendix 'A'** and **Appendix 'B'**.
7. Vendor may also visit the location of HUB and VSAT site, if required, with the prior permission of Joint Director (C).
8. The response to this RFI may be forwarded through registered post/courier by within **30 days after issue of this RFI** to the under mentioned address:-

**Deputy Director (MM)**  
**Directorate of Coordination Police Wireless (DCPW)**  
**Block No. 9, CGO Complex,**  
**Lodhi Road, New Delhi-03**  
**Telephone No-011-24362752**  
**Fax No:-011-24362769**

**INFORMATION PERFORMA**

|   |   |                                    |
|---|---|------------------------------------|
| 1 | <b><u>Name of the Vendor/Company/Firm</u></b><br>(Company profile, in brief, to be attached)<br>extra sheets may be attached  |                                    |
| 2 | Type (Tick the relevant category)<br>(a) Original Equipment Manufacturer (OEM)<br><br>(b) OEM partner<br><br>(c) System Integrators (having experience in installation and commissioning of satellite HUB and VSATs in Govt. / Defence) | Yes/No<br><br>Yes/No<br><br>Yes/No |
| 3 | <b><u>Contact Details of Authorized Official (Postal Address/Mail ID)</u></b>   |                                    |
| 4 | <b><u>Local Branch/Liason Office in Delhi (if any)</u></b> with the Name of Authorized Official   |                                    |
| 5 | <b><u>Financial Details</u></b><br><br>(a) Category of Industry (Large/medium/small scale)<br><br>(b) Annual Turnover<br><br>(c) Number of Employees in firm  |                                    |

**6. Satellite Based Communication Networking Experience**

| Name of the Project | Equipments installed at (Hub & Remote) | Number of terminals at Remote and Hub | Services (Data/Voice/Fax/Video Conferencing/etc) | Total Cost of the project | Year of Completion |
|---------------------|--|---------------------------------------|--|---------------------------|--------------------|
|                     |  |                                       |  |                           |                    |

**7. Certification by Quality Assurance Organisation if any**

| Name of Agency | Certification | Applicable form (date and year) | Valid till (date and year) |
|----------------|---------------|---------------------------------|----------------------------|
|                |               |                                 |                            |



8. Details of Registration with Central/State Govt. Ministries/PSU if any

| Agency | Registration No. | Validity (Date) | Equipment |
|--------|------------------|-----------------|-----------|
|        |                  |                 |           |

9. The respondents should be able to support in situ repairs at users premises and have support centers in India. Should furnish the information as under:

| S.No. | Name | Address | Service Area covered |
|-------|------|---------|----------------------|
|       |      |         |                      |

10. The present satellite based network is to be upgraded and expanded without break-in in service of HUB.(details of such projects handled earlier may be given)

| S.No. | Project | Year of Completion |
|-------|---------|--------------------|
|       |         |                    |

11. **Questionnaire**

- 11.1. Whether the respondent is blacklisted or involved in corrupt and fraudulent practices with any central/state government ministries/ affiliates or PSUs in India during last three years.

(Yes/No)

- 11.2. Whether the firm is capable of providing Spares and maintenance support for minimum ten years from the date of completion of the project.

(Yes/No)

- 11.3. Whether the firm is capable of providing maintenance support including resident engineer at HUB for minimum ten years from the date of completion of the project.

(Yes/No)

- 11.4. Whether the firm is willing to provide annual maintenance support to VSAT terminals installed throughout the country, including remote places.

(Yes/No)

- 11.5. Whether the equipment as listed in Appendix B is tested, certified and from reputed OEMs.

(Yes / No)

- 11.6. The information has been submitted as per Directorate's letter No. S-11027/1(PPLAN)/2012-13-PN dated .... July,2014 on No Cost No Commitment basis.

(Yes / No)

(Signature)

